

Home Visiting Family Voice Study – Family Survey Frequently Asked Questions

What is this study of Family Voice in home visiting programs about?

Home visiting programs in Illinois are being asked to participate in a study conducted by Chapin Hall. We hope to better understand how families know that their home visiting program is providing high quality services. We also want to know how programs ask for feedback from families.

Who is eligible to participate in the Family Voice Survey?

Program directors and home visitors were asked to identify families enrolled in home visiting services. You have been selected by someone from your home visiting program to complete a brief survey about your experience in home visiting programs.

If you know of others from the same home visiting program who would also like to participate, please feel free to refer them to us!

How long will the Family Voice Survey take to complete?

The survey should take 5-10 minutes. It covers:

1. Basic information about you (no identifying information will be gathered)
2. Your experience with home visiting
3. Your understanding of what makes a good home visitor and home visiting program
4. Your experience providing feedback to your home visiting program

Why is participation important?

This study is important because it will allow programs to better understand how families understand quality in home visiting services. The more families we can get to complete the survey, the more we can understand how families view the services they receive. So, every person counts!

How will the survey information be used?

After all the survey responses are completed, the Chapin Hall team will review them. We will summarize how families view their programs and determine what quality home visiting services mean to them. We will describe our findings in a brief report that we will send back to you (if you would like a copy), the home visiting programs, and to the State of Illinois. **But we promise that**

we will keep your answers confidential. Your name and your program's name will not be used in the report.

Do I get anything for completing the survey?

Families who complete the survey will be entered into a raffle for a \$40 gift card to Amazon. One out of every ten survey responses will be picked at random for the gift card.

Who should I contact if I have a question about the study?

Chapin Hall Associate Researcher [Emily Reznicek](mailto:ereznicek@chapinhall.org) (ereznicek@chapinhall.org) is available and happy to answer any questions you might have!